

# Overview

## STRATEGIC DIRECTION

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**The preceding findings and issues led to the strategic recommendations detailed in this chapter, presented in the following sections:**

- ◆ Linkage of Strategic Issues and Recommendations
- ◆ IT Goal State
- ◆ Citizen Benefits
- ◆ Recommended Application Strategy
- ◆ Recommended Technical Architecture
- ◆ Recommended IT Service Delivery Strategy

**In the course of developing a strategic IT direction for Annapolis, PTI:**

- **Defined an ideal application architecture and associated gap analysis**
- **Assisted the steering committee in prioritizing this application architecture and developing an IT Goal State**
- **Developed a supporting technical architecture**
- **Recommended IT staffing and organization changes required to support future application and technical architectures**